

2 minutes

Warm-Up

• Form groups of 3-4 people.

• List all the Kanban practices that you can remember.

• Tip: There are six of them.

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Warm-Up

15 min

Prepare Teach-Back for Practices

Clayton

• Manage Flow

• Improve

Summarizing the 6 General Practices

• Prepare a brief teach-back of 2 minutes per practice:

• Summarize the practice.

• Explain why is it important.

• Use experiences from the simulation.

• You will present as a group later.

Dani

Feedback Loops

Limit WIP

Jo

Visualise Explicit policies

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Teach-Back

2 minutes

Data Hunt

Have a look at the boards provided and gather information and patterns.

• What design elements can you find in boards, and how are they typically used?

• Find as many options how to Visualise Limit WIP as you can. When might those be appropriate?

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Data Hunt

2 minutes

Exercise: Explicit Policies

Come up with ideas for policies that you might make explicit while using a Kanban system to manage your work.

• Make notes of what might generate the policies.

• Ask your team for feedback.

• Do not go through them all at once.

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Exercise: Explicit Policies

2 minutes

Classes of service

• Think about a trip you took lately, or other services you consume, e.g., airline services.

• How were you as a customer and your requests handled?

• How did this compare to other customers?

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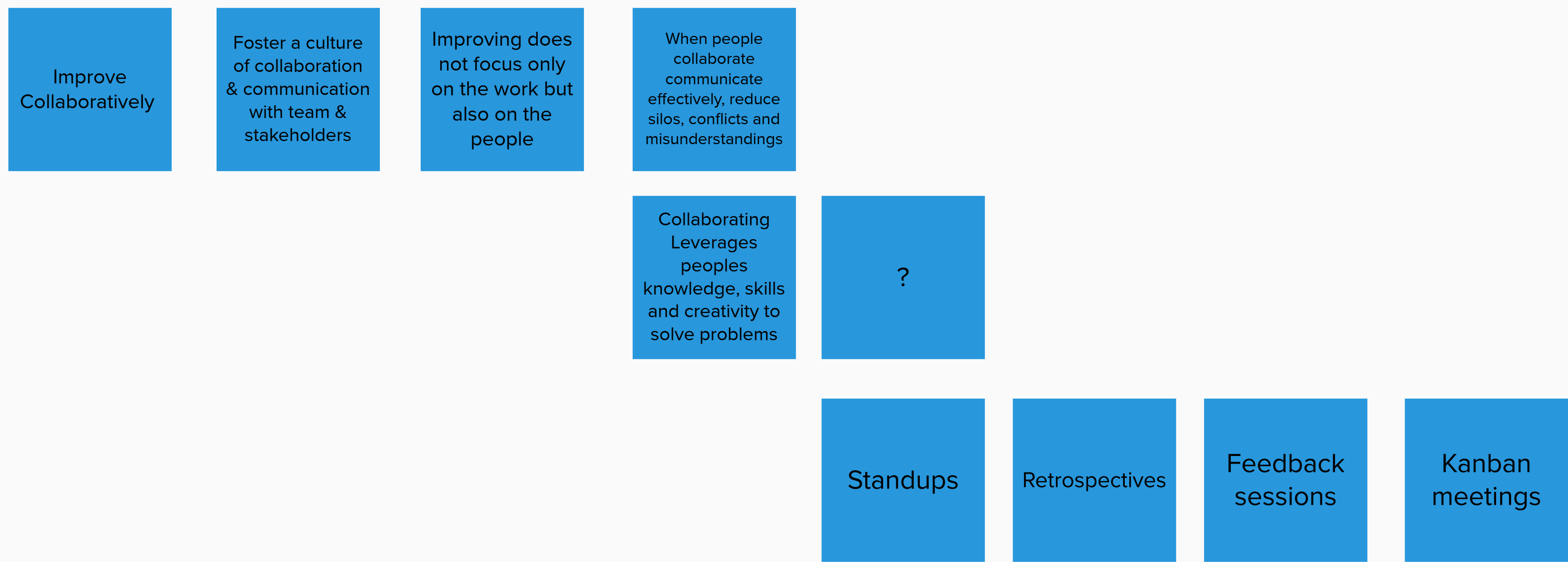
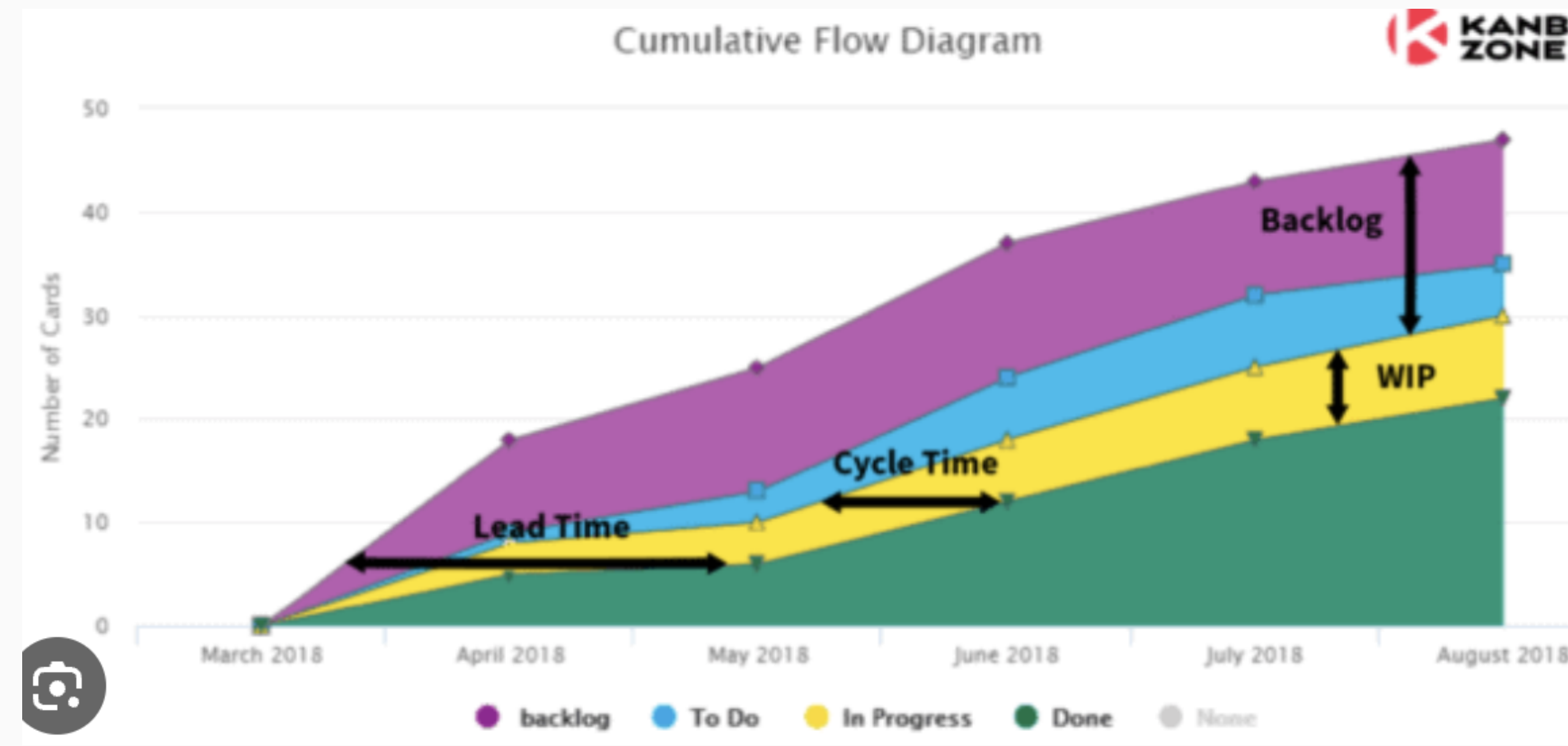
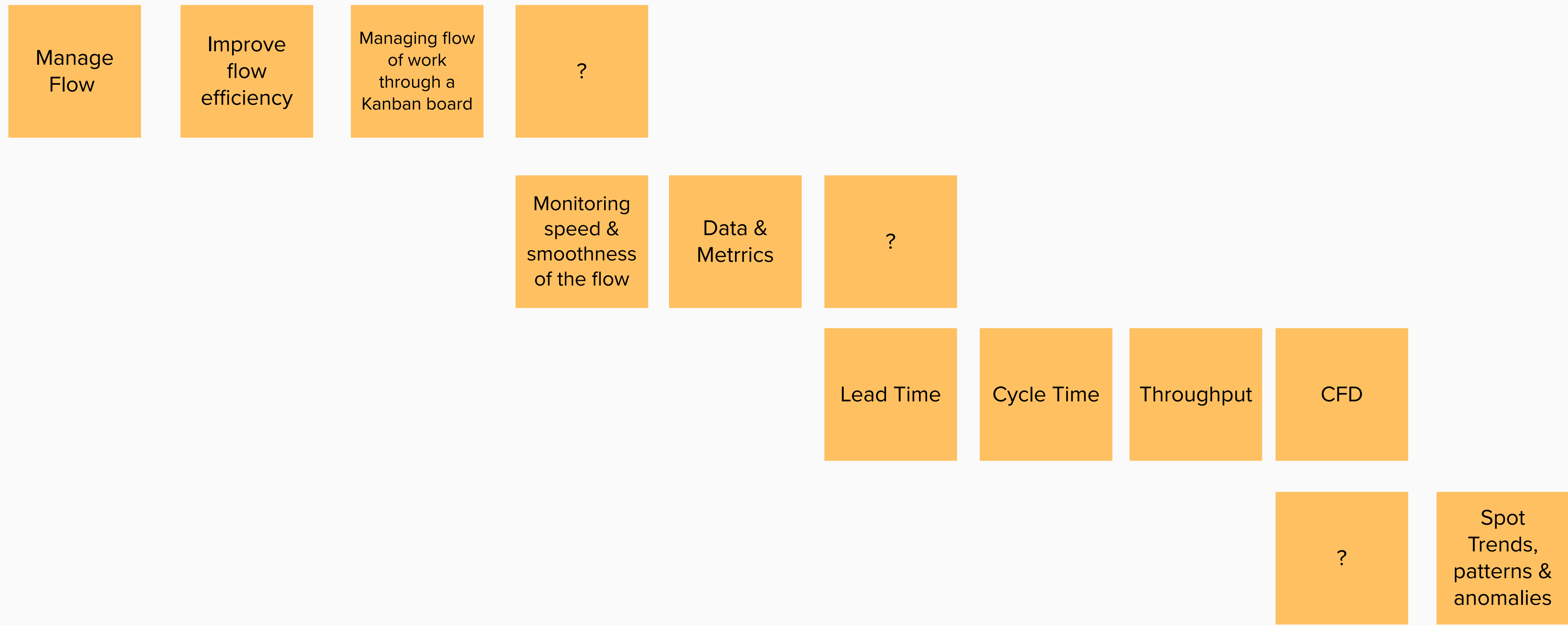
Exercise: Classes of service

Limit WIP

By limiting WIP we can ensure we do not have too much work or little work to do in our iteration. It encourage teams to stop picking up new work items without completing WIP items. We we pull work items into the next stage when there is available capacity.

Feedback loops

Feedback help us to improve our process and practices continuously. Meetings can be held at any given time. Feedback loops enable transparency. Example: Daily Kanban meeting. So we can discuss the status of the card, impediments, capacity, etc



Run a Team Kanban Meeting

B

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Ready	In progress		Complete ☺
	Doing (3)	Done (3)	
Order stock	Identifying audience	Agreeing budget	Briefing agency Survey monkey design
		Campaign brief	Organise social media people
			Approve advertising
			Establishing fulfilment
			Establish timing

Exercise: Running a Kanban meeting

